

New Patient Guide



A guide to your first visit at The Kurmond Dentist

WWW.THEKURMONDDENTIST.COM.AU

HELLO *and* WELCOME

Choosing a new dentist can feel like a big decision. Whether you are new to the Hawkesbury or simply looking for a more thoughtful approach to care, we are so glad you are here.

At The Kurmond Dentist, our focus is simple — high-quality dentistry in a calm, welcoming environment. We take the time to listen, explain everything clearly and ensure you feel comfortable and confident at every step.

Our team has proudly cared for the Hawkesbury community for many years through our sister clinic, The Pitt Town Dentist, and we are grateful for the trust so many families have placed in us.

We look forward to welcoming you.

TKD team

IN THIS GUIDE

04

Our Philosophy

05

Your First Visit

07

New Patient Offer

08

Services

09

Anxious Or Worried?

10

Frequently Asked Questions

11

Payment Options

12

Contact Us & Parking



ABOUT US

At The Kurmond Dentist, we believe great dentistry is about more than just treating teeth. Our focus is on helping patients maintain long-term oral health in a calm, supportive environment.

Every patient is different, so we take the time to understand your concerns and goals before recommending any treatment. Our approach is always thoughtful, conservative and tailored to your individual needs.

We prioritise prevention wherever possible, helping patients avoid more complex dental problems through regular check-ups, early detection and good home care habits.

Clear communication is also central to our philosophy. We believe patients should always feel well informed and comfortable when making decisions about their dental care.

Our goal is simple: to provide honest, high-quality dentistry while building long-term relationships with the families we care for in the Hawkesbury community.

About us

OUR PHILOSOPHY

NEW PATIENT EXPERIENCE

YOUR FIRST VISIT



WELCOME

01

When you arrive, our reception team will welcome you and ensure your medical history and contact details are up to date.



YOUR NEEDS

02

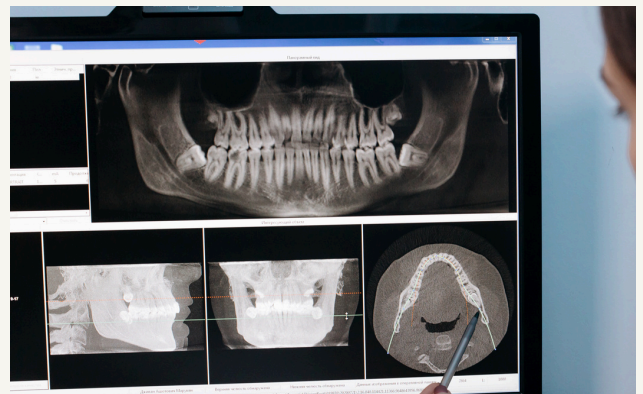
Your dentist will spend time talking with you about your dental history, any concerns you may have and what you would like to achieve with your dental care.



COMPREHENSIVE EXAM & PHOTOS

03

Your dentist will complete a thorough examination and take photos to help you clearly see any areas of concern.



DIGITAL X-RAYS (IF REQUIRED)

04

If necessary, digital X-rays may be taken to assess areas that cannot be seen during a standard examination.

NEW PATIENT EXPERIENCE

YOUR FIRST VISIT



PROFESSIONAL CLEAN 05

Your visit will include a professional clean to remove plaque and tartar to leave your mouth feeling fresh.



ENAMEL TREATMENT 06

At the end of your appointment, we apply a strengthening treatment designed to help protect and support your enamel.

YOUR PERSONALISED PLAN

07

Your dentist will go through your X-rays and photographs with you and explain their findings clearly. If any treatment is recommended, we will discuss your options and develop a personalised plan together that suits your needs.

PACKAGES

New Patient Offer

Comprehensive Exam, X-rays (where required), Digital Photographs, Treatment Planning, Professional Scale, Polish & Enamel Strengthening Treatment.

Adults

WITH VALID DENTAL EXTRAS

NO GAP

NO HEALTH FUND

\$194

16+ years

Kids

WITH VALID DENTAL EXTRAS

NO GAP

NO HEALTH FUND

\$149

Ages 12-15

\$99

Under 12

What We Can Do For You

General & Family Dentistry

Orthodontics

Clear Aligners (Invisalign)

Fixed Metal Braces

Cosmetic Dentistry

Teeth Whitening

Veneers

Composite Bonding

White Spots

Smile Makeovers

Emergency Care & Extractions

Same Day Appointments Available

Missing Teeth

Implants

Bridges

Dentures

All on X

SERVICES

PUT YOUR MIND AT EASE

Anxious Or Worried?

You're not alone. Many people feel nervous about visiting the dentist, especially if it has been a while since their last appointment or if they have had difficult experiences in the past.

At The Kurmond Dentist, we understand these concerns and take a gentle, supportive approach to care. Our team takes the time to listen, explain everything clearly and ensure you feel comfortable throughout your visit.

If you are feeling anxious, please let us know. We are always happy to move at a pace that feels right for you, answer any questions you may have and make sure you feel relaxed before we begin.

For many patients, simple comforts can make a big difference. You are welcome to watch your favourite show on the ceiling-mounted TVs during your appointment, we will even provide noise-cancelling headphones to listen comfortably while we work.

If dental treatment still feels overwhelming, we can also discuss additional options to help you feel more at ease. These may include anxiety-management medications or treatment with the support of an experienced IV sedationist.

Our goal is to create a calm and welcoming environment where you feel supported and confident in taking care of your oral health.

YOUR QUESTIONS ANSWERED

Frequently Asked Questions

Q1. Will it hurt?

Our approach is gentle. We take the time to ensure you are comfortable during your visit. Most treatments are far more comfortable than patients expect and we can always take additional steps to help your comfort.

Q2. How long will it take?

Most adult new patient appointments take around 60 minutes. This allows time for a thorough examination, clean and a personalised discussion about your oral health. If treatment is needed, we'll provide a clear plan outlining appointment times and what to expect.

Q3. It's been a long time, will I be judged?

Not at all. We understand that life gets busy and many patients feel the same way. Our role is simply to help you move forward in a way that feels comfortable and manageable, without judgement.

Payment Options

Health Funds

We accept all major health funds and offer on-the-spot claiming through HICAPS, allowing you to claim your rebate immediately at the time of your appointment.

Orthodontic Plans

For orthodontic treatments such as braces or clear aligners, we offer in-house payment plans to help make treatment more manageable over time.

Government Programs

We accept DVA and Child Dental Benefits Schedule (CDBS) for eligible patients.

Payment Plans

For patients who prefer to spread the cost of treatment, we also offer a range of payment solutions including Zip Pay and Afterpay.



CONTACT US AND PARKING

How To Get In Touch

We are located on Bells Line of Road.

We have convenient access and easy parking right outside our practice. There is ramp access available right opposite Brux Coffee.

Our sister clinic, The Pitt Town Dentist is only a 25-minute drive away.



OPENING HOURS

Monday - Friday
9am - 5pm

ADDRESS

5/519 Bells Line of Road,
Kurmond, NSW, 2757

PHONE

(02) 4504 1988

EMAIL

hello@thekurmonddentist.c
om.au

SOCIAL MEDIA

 @the_kurmond_dentist

 @thekurmonddentist

READY TO GET STARTED?



We'll be here if you have any further questions.
We look forward to welcoming you.